

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Application Serial No. .... 09/550,706  
Filing Date ..... 04/17/2000  
Inventorship ..... Tommy H. Tam et al.  
5 Applicant ..... S.F. IP Properties 61 LLC  
Group Art Unit..... 3624  
Examiner ..... Loftis, Johnna Ronee  
Attorney's Docket No. .... SFPV0005  
Confirmation No..... 1322  
10 Title: On-Line Appointment System

**RESPONSE TO OFFICE ACTION DATED NOVEMBER 23, 2009**

To: Commissioner of Patents and Trademarks,  
P.O. Box 1450  
15 Alexandria, VA 22313-1450

From: William J. Breen, III (Tel. 509-755-7253; Fax 509-755-7252)  
20 **Customer # 75671**

This communication is responsive to the Office Action dated November 23, 2009.

**Amendments to the Claims** begin on page 2 of this paper.

**Remarks** begin on page 14 of this paper.